

PRIVACY POLICY

The purpose of the Privacy Policy of the State Investigation and Protection Agency is, in accordance with Article 68 of the Law on Personal Data Protection (hereinafter: The Law), to provide transparent information on the processing of personal data to all persons whose personal data are processed by the State Investigation and Protection Agency (hereinafter: The Agency) within the procedures it conducts, with the exceptions prescribed by a special law.

This Privacy Policy applies to all personal data collected, used, or otherwise processed by the Agency, either directly or through other data controllers.

Under the Law, the terms listed below have the following meanings:

Personal data means any information relating to an identified or identifiable natural person.

Processing of personal data means any operation or set of operations performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure, or destruction.

Data controller means a natural or legal person, public authority, or competent authority which, alone or jointly with others, determines the purposes and means of the processing of personal data.

Competent authority means a public authority responsible for the prevention, investigation, and detection of criminal offences, prosecution of perpetrators of criminal offences, or for the execution of criminal penalties, including the protection against and prevention of threats to public security, as well as legal entities that are, by law, authorized to carry out such tasks as a special category.

1. Information about Data Controller

State Investigation and Protection Agency
Nikole Tesle 59
71 123 East Sarajevo
Tel: +387 57 326-100
Fax: +387 57 342-924
E-mail: sipa@sipa.gov.ba

Data Protection Officer

Tel: +387 57 326-129
E-mail: szzp@sipa.gov.ba

2. Purpose and Legal Basis for the Processing of Personal Data

The Agency processes your personal data in accordance with the Law and based on Article 3 of the Law on the State Investigation and Protection Agency, while performing its statutory competences and powers. These competences and powers include:

- prevention, detection, and investigation of criminal offences within the jurisdiction of the Court of Bosnia and Herzegovina, in particular organized crime, terrorism, war crimes, human trafficking, and other criminal offences against humanity and values protected by international law, as well as serious financial crime;
- collection of intelligence and data on criminal offences, and monitoring and analysis of the security situation and phenomena conducive to the emergence and development of crime;
- providing assistance to the Court and the Prosecutor's Office of Bosnia and Herzegovina in the collection of information, and executing orders of the Court and the Chief Prosecutor of Bosnia and Herzegovina;
- witness protection;
- implementation of international agreements on police cooperation and other international instruments within its competence;
- criminal expertise and
- other tasks as prescribed by law and other regulations.

3. Retention Period of Personal Data

The Agency processes your personal data for the period necessary to fulfill the purpose of their processing. The Agency regularly conducts periodic reviews to assess the justification for continued storage of personal data, and all data that are no longer necessary for the defined purpose or for legal obligations are deleted without delay.

After the purpose for which the data were collected ceases, your personal data are no longer used, but are retained in archives for the period required by regulations governing archival material.

4. Technical and Organizational Measures for the Protection of Personal Data

The Agency processes your personal data in a manner that ensures an appropriate level of security and confidentiality, proper application of the principles of lawful processing of personal data, and data minimization based on necessity. The Agency respects the retention periods of personal data and ensures their availability.

Physical, technical, and organizational measures for the protection of personal data, as prescribed by the Personal Data Security Plan, have been implemented. All Agency employees have signed confidentiality statements regarding the personal data to which they have access.

5. Your Rights Regarding the Processing of Personal Data

Subject to exceptions prescribed by special law, your rights include:

- the right of access to your personal data;
- the right to rectification of personal data;
- the right to erasure of personal data;
- the right to restrict the processing of your personal data;
- the right to compensation for damages and
- the right to object.

To exercise your rights, you may contact the Agency in writing or by email at the addresses listed above. If you are dissatisfied with the Agency's actions, you may contact the competent supervisory authority at www.azlp.ba or file a lawsuit with the competent court.

6. Transfer of Personal Data to Other Data Controllers and Transfer Abroad

The Agency may disclose your personal data to other data controllers if necessary for the performance of its statutory obligations. Your personal data will not be transferred to other data controllers abroad unless such processing is required by law or by an international agreement binding on the Agency.

The Agency also provides your personal data to information and communication technology service providers with whom it has concluded contracts and who comply with personal data protection rules.

7. Use of Cookies

Mandatory, or technical, cookies are used on our official website <https://sipa.gov.ba/>. These cookies are small files that enable the proper functioning of the website. They cannot be disabled, and your consent is not required for their use. Mandatory cookies do not store any information that could identify you.

8. Amendments to the Privacy Policy

The Agency will regularly update the Privacy Policy to ensure it contains accurate information. You will be informed in a timely manner of any amendments, in accordance with the principle of transparency.